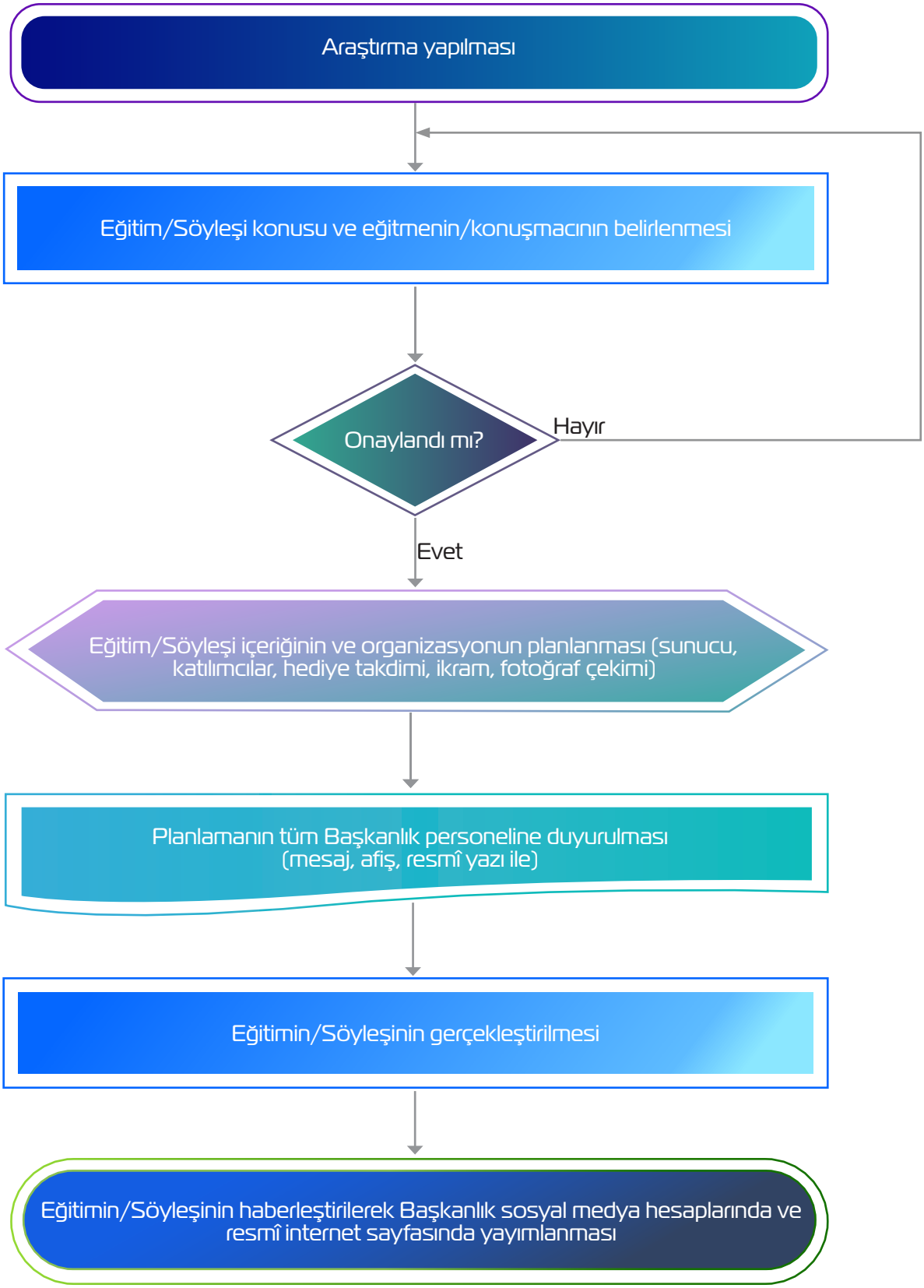BAŞKANLIK SÖYLEŞİLERİ/FARKINDALIK EĞİTİMLERİ İŞ AKIŞ ŞEMASI